

DEMEURE DE CHARME HÔTEL BOUTIQUE

Dear Guest,

In order to guarantee your security, as well as that of our teams, during your visit, measures published by the government for the hotel and restaurant trades have been put in place, aimed at limiting the transmission of the Covid-19 virus.

Hygiene of our places of reception is essential in our eyes, we therefore wish to share with you the new provisions adopted:

- 1) Respect 1 meter distance between our team and other customers.
- 2) Please do hand washing with the hydroalcoholic solution, made available to you on your arrival.
- 3) Wearing face masks compulsory in public as well as during all trips within the establishment (For those who do not have a mask, on their arrival, it is possible to buy one from the reception).

## The rooms :

Beyond our requirement in terms of usual cleaning, we will take special care in the disinfection of door handles, switches, taps, remote controls and any accessories that may have been in contact with another customer.

The rooms will be treated before the arrival of each client with an ozone air purifier, allowing total disinfection of germs, bacteria and viruses present in the air and on surfaces, such as carpets, stretched wall fabrics, sheets. and curtains ...

- The turndown service is suspended.

- The stayover service (make the bed, change of towels, sanitary cleaning) will be done.
- The day of your departure, we kindly ask you to leave the windows of your room open.

## Breakfast:

- Protection of the breakfast-room :

In order to guarantee you a healthy space when you come, the entire restaurant will be disinfected before each start of service. The room will be regularly ventilated to ensure the renewal and quality of the indoor air. The same goes for the pantry, with constant disinfection of worktops and preparation equipment.

In order to limit your contacts with other customers, the breakfast room has been refurbished.
The reception at the entrance to the breakfast room will be carried out by a member of our staff, table by table, to ensure the necessary distance in the arrival area.

- Use the hydroalcoholic gel will be available before entering the room.

- Customers must wear a mask on arrival and departure.

We are aware of the constraints that this creates, but these remain essential in order to guarantee your safety and make you live your experience in the most beautiful way.

We are looking forward to welcoming you. In the meantime, receive our most sincere greetings.

The direction